<https://www.cliniko.com/features>

<https://www.selecthub.com/medical-software/patient-management-software-features/>

<https://medium.com/@DocMate/features-of-an-ideal-patient-management-system-9ac47549b301>

<https://medium.com/@claudifox/object-oriented-relationships-in-ruby-aef369aeca0b>

**Accounts**

* Admin can:
  + Add/remove/deactivate GP accounts
  + Confirm patient registration
* Patients can:
  + Register for an account
  + Change their details/password

**Calendar**

* Interactive calendar view
* GP can:
  + GP adds standard availability using 30-minute blocks
  + Customize individual weeks/days availability
  + Accept/refuse appointment requests
* Patients can:
  + See GP’s availability; filter by male/female GPs
  + Make a request for an in-person or online appointment
  + Make a request for a repeated appointment?
  + Cancel appointments (up to X days in advance)

**Patient records**

* Patients can:
  + View and search their records
  + View past appointments and notes related to them
* GP can:
  + Update patient records
  + Add notes and prescriptions related to appointment
  + Search past appointments